

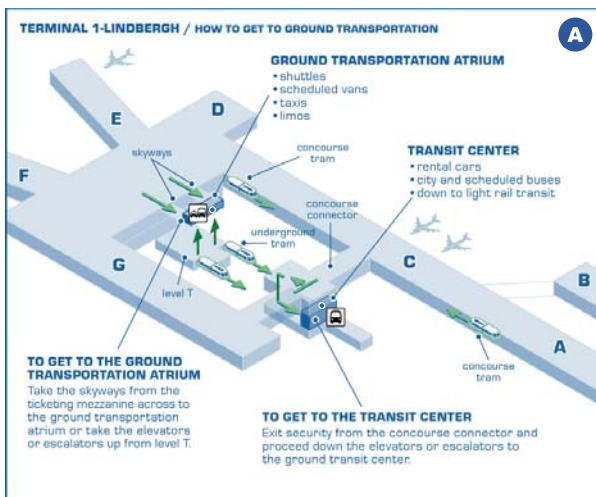


Instructions for Special Call Pickup

- Deboard plane.
- Call 612-888-8888.
- OR
- Text **MSP1** (for Terminal 1) or **MSP2** (for Terminal 2) to 612-888-8888.
- A text will be sent alerting you of the taxi number that will pick you up.
- Follow instructions below based on which Terminal you are at...

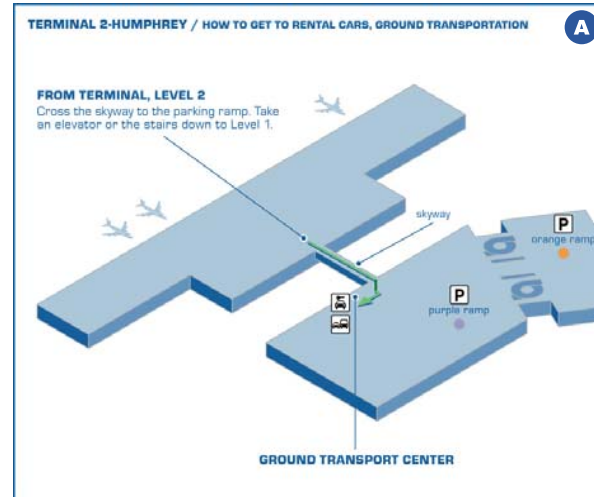
Terminal 1

- Our vehicles are staged in a holding lot just outside the airport and will meet you within 10 minutes of your order.
- Collect luggage and follow the signs to **Ground Transport**. (See **A** below.) It is a 3-8 minute walk.
- If you are unfamiliar with Terminal 1, please note that from the Baggage Claim level, you will need to go down the escalators, through the **Ground Transportation Atrium**, and then back up the escalators towards the GREEN parking ramp/Taxi area to the **Transit Center**. (See **B** below.)
- As you make your way up the escalator to the **Transit Center**, you will see a sign for **PREARRANGED/SPECIAL CALL TAXIS** directly in front of you. (See **C** below.)
- Vehicle will be waiting outside this door, or arrive in just a minute or two.



Terminal 2

- Our vehicles are staged in a holding lot just outside the airport and will meet you within 10 minutes of your order.
- Collect luggage and follow the signs to **Ground Transport**. (See **A** below.)
- Either exit the front doors and walk across street directly to the **Ground Transport Center**
- OR
- Go up the stairs/elevators to the skyway (See **B** below.) to cross the street and then down to the to the **TAXIS** area.
- Your vehicle will be waiting outside this door, or arrive in just a minute or two. (See **C** below)



A \$4.00 "Airport Access" fee will be added to the fare amount on all trips originating from MSP Airport.